

# EC'23 Tutorials on Information Design

## Part 2: (Some) New Frontiers

Joint Tutorial with Konstantin Zabarnyi

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# Outline

- Info Design with Monetary Transfers – Pricing of Information
  - Info Design in Optimal Stopping
  - Info Design in Principal-Agent Problems
  - Info Design without Commitment – Cheap Talk
- Will focus more on problems/results, less on techniques
  - All relevant papers are listed at the bottom of each slide

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## Motivations of information pricing – how to sell ML predictions?

Google  
Cloud  
Vertex  
AI

Amazon  
SageMaker

Restaurant type  
and location




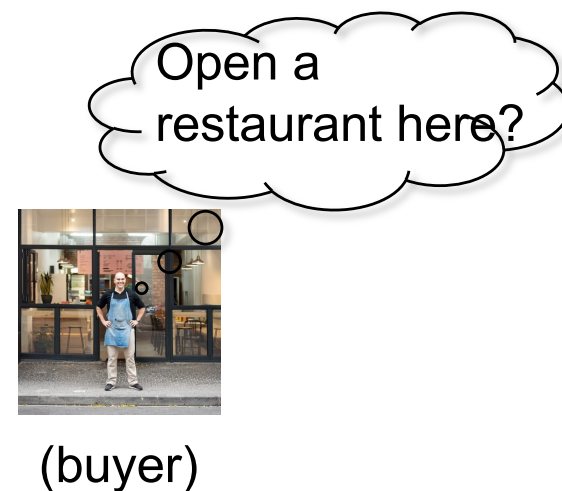
Demand

At high level: sender “persuades” a receiver to pay him, as opposed to take certain actions?

# Monopoly Pricing of Information: A Basic Model

- One seller [sender], one buyer [receiver]
- Buyer is a decision maker who faces a binary choice: an **active action 1** and a **passive action 0**
  - Active action: open a restaurant, approve loan, invest stock X, etc.
- Payoff of passive action  $\equiv 0$

Google  
Cloud  
Vertex  
AI   
(seller)



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- Payoff of active action =  $v(q, t)$ 
  - $q$  is a *state of nature*,  $t$  is buyer type
- $t \sim F(t)$  is privy to buyer

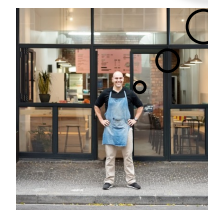
Google  
Cloud  
Vertex  
AI  
(seller)

$$v(q, t) = q \times t - 2$$

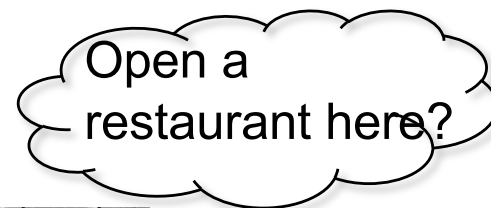
demand

Profit  
per  
person

operation  
cost




(buyer)



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- $q \sim G(q)$  and seller reveals information about  $q$

Google  
Cloud  
Vertex  
AI  
(seller)

  
Reveal learned  
information about state



(buyer)

Open a  
restaurant here?

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**Mechanism design question:** like persuasion, seller designs a signaling scheme about  $q$ , but to maximize charges from buyer ?



# Selling Threshold Experiments Turns Out to Suffice

Recall buyer value  $v(q, t)$

**Def.** A **personalized** threshold experiments (i.e., signaling scheme) is determined by some threshold function  $\theta(t)$  – it simply **predicts**  $q \geq \theta(t)$  or **not** for each buyer type  $t$

# Characterizing the Optimal Mechanism

**Def.** **Lower** virtual value function:  $\underline{\phi}(t) = t - \frac{1-F(t)}{f(t)}$  [Myerson'81]

**Upper** virtual value function:  $\bar{\phi}(t) = t + \frac{F(t)}{f(t)}$

**Mixed** virtual value function:  $\phi_c(t) = c\underline{\phi}(t) + (1 - c)\bar{\phi}(t)$

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**Theorem (informal, [LSX', EC21]).**

The mechanism with threshold predictions  $\theta^*(t) = -\phi_c(t)$  and following payment function represents an optimal mechanism to previous problem:

$$p^*(t) = \int_{q \in Q} \pi^*(q, t) g(q) v(q, t) dq - \int_{t_1}^t \int_{q \in Q} \pi^*(q, x) g(q) v_1(q) dq dx$$

where  $\phi_c(t)$  is the “mixed virtual value” function and  $c$  is determined by certain equation.

# Characterizing the Optimal Mechanism

## Economic insights:

- ✓ Optimal mechanism **sells processed information**, not the  $q$  itself
- ✓ Personalized threshold for different user types (like private persuasion [AB, JET'19])
- ✓ Consequently, much more power for price discrimination

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# Characterizing the Optimal Mechanism

Deriving closed-form optimal mechanisms for more general models appears much less tractable...

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# A General Model of Information Pricing

- Buyer takes **one of  $n$  action**  $i \in [n] = \{1, \dots, n\}$
  - Buyer has an **arbitrary utility** function  $u(i, \theta; t)$  where
    - $\theta \sim \text{dist. } \mu$  is a random state of nature
    - $t \sim \text{dist. } F$  captures
- ✓ [BKP, EC'12] developed revelation principle, and a complex polynomial-time algorithm

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- ✓ [BKP, EC'12] developed revelation principle, and a complex polynomial-time algorithm
- Computation is extremely complex (despite poly time) and has to go through every vertex of buyer's posterior polytope
  - Optimal mechanisms may be unrealistic
    - E.g., there are examples for which buyer value is in  $[0, 5]$
    - Optimal mechanism asks buyer to deposit \$25004 first
    - Then return either 0 or 50000, yielding optimal revenue  $< 2$

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- ✓ [BKP, EC'12] developed revelation principle, and a complex polynomial-time algorithm
- ✓ [CXZ, SODA'20] significantly simplifies their algorithm to a single convex program, and allows payment constraints

Key idea: a simplified revelation principle that shows the existence of an optimal mechanism in **succinct format**



# The Optimal Mechanism Proceeds Like Consulting

## The Consulting Mechanism [CXZ, SODA'20]

1. Elicit buyer type  $t$
2. Charge buyer  $x_t$
3. Implement **signaling scheme**  $\pi_t$  for buyer  $t$  – recommend action  $i$  to the buyer with prob  $\pi_t(\sigma_i, \theta)$  on state  $\theta$

➤ A consulting mechanism is described by a (payment, signaling scheme) menu  $\{x_t, \pi_t\}_t$

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- A consulting mechanism is described by a (payment, signaling scheme) menu  $\{x_t, \pi_t\}_t$
- Will be **incentive compatible** – reporting true  $t$  is optimal
- The recommended action is **obedient** – guaranteed to be the optimal action for buyer  $t$  given his information

**Thm.** The optimal consulting mechanism with menu  $\{x_t, \pi_t\}_t$  computed by the following convex program is an optimal mechanism.

# Computing the Optimal Mechanism

The convex program for computing optimal  $\{x_t, \pi_t\}_t$

- Variables:  $\pi_t(\sigma_i, \theta)$  = prob of sending  $\sigma_i$  conditioned on  $\theta$  for each  $t$
- Variable  $x_t$  is the payment from buyer type  $t$

Expected revenue

$$\max \quad \sum_t f(t) \cdot x_t$$

$$\begin{aligned} \text{s.t.} \quad & \sum_i \left[ \sum_{\theta} \mu(\theta) \pi_t(\sigma_i, \theta) u(i, \theta; t) \right] - x_t \\ & \geq \sum_i \max_j \left[ \sum_{\theta} \mu(\theta) \pi_{t'}(\sigma_i, \theta) u(j, \theta; t) \right] - x_{t'}, & \text{for } t' \neq t \\ & \sum_i \left[ \sum_{\theta} \mu(\theta) \pi_t(\sigma_i, \theta) u(i, \theta; t) \right] - x_t \geq \max_i \sum_{\theta} \mu(\theta) u(i, \theta; t), & \text{for } t \\ & \sum_{\theta} \mu(\theta) \pi_t(\sigma_i, \theta) u(i, \theta; t) \geq \sum_{\theta} \mu(\theta) \pi_t(\sigma_i, \theta) u(j, \theta; t), & \text{for } i \neq j, t \\ & \sum_i \pi_t(\sigma_i, \theta) = 1, & \text{for } \theta, t \\ & \pi_t(\sigma_i, \theta) \geq 0, & \text{for } t, \sigma_i, \theta \end{aligned}$$

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Truthfully reporting true  $t$  is optimal

$$\max \quad \sum_t f(t) \cdot x_t$$

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Participation is no worse than not

$$\max \quad \sum_t f(t) \cdot x_t$$

$$\text{s.t.} \quad \sum_i \left[ \sum_{\theta} \mu(\theta) \pi_t(\sigma_i, \theta) u(i, \theta; t) \right] - x_t \geq \sum_i \max_j \left[ \sum_{\theta} \mu(\theta) \pi_{t'}(\sigma_i, \theta) u(j, \theta; t) \right] - x_{t'}, \quad \text{for } t' \neq t$$

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Similar to constraints in persuasion

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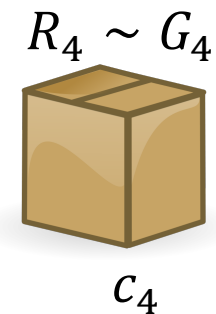
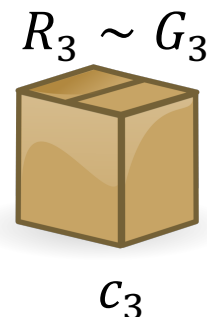
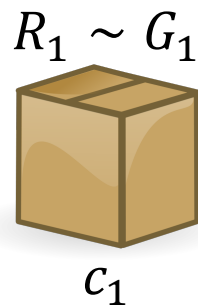
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- ✓ [BDHN, working paper'22] studies selling information to multiple and competitive players.
- ✓ [BB, ARE'19] gives an excellent survey from the economic perspective about markets for information
  - Seems to lack survey from algorithmic/operational perspective...

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# An Example: Pandora's Box [Weitzman, Econometrica'79]

- $n$  boxes, box  $i$  has a random reward  $R_i \sim G_i$ , supported on  $[0,1]$
- An agent can open box at cost  $c_i$  to observe realized reward  $r_i$
- Can claim the reward from **one of the opened boxes**



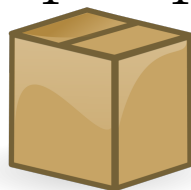
- ❖ Numerous applications: look for startups to fund, open house, find channels to subscribe

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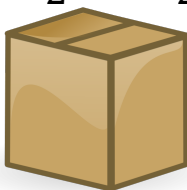
**Question:** What's the utility-maximizing “dynamic search” policy?

$R_1 \sim G_1$



$c_1$

$R_2 \sim G_2$



$c_1$

$R_3 \sim G_3$



$c_3$

$R_4 \sim G_4$



$c_4$

❖ Numerous  
find chances



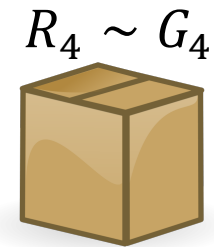
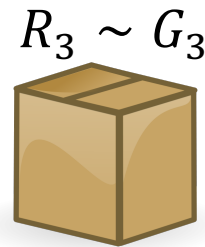
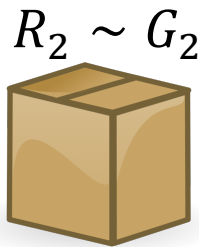
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- ✓ There is an elegant greedy policy that is optimal for this problem

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$R_2 \sim G_2$



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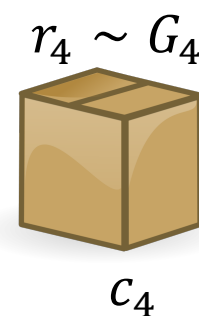
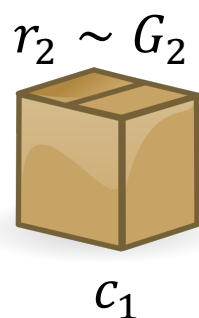
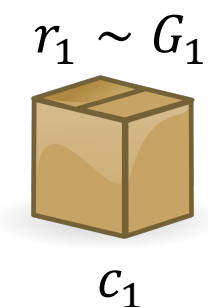


$R_4 \sim G_4$



- ✓ There is an elegant greedy policy that is optimal for this problem
- ✓ Many other optimal stopping problem has similar structure, but have different reward selection criteria and box order constraints

# Pandora's Box with Strategic Boxes



Venture capital searches for a good startup to invest

# Pandora's Box with Strategic Boxes

$$r_1 \sim G_1$$



$c_1$



$$r_2 \sim G_2$$



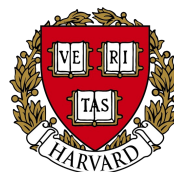
$c_1$



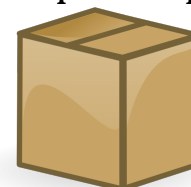
$$r_3 \sim G_3$$



$c_3$



$$r_4 \sim G_4$$



$c_4$



Search for a PhD admission through their open houses

# Pandora's Box with Strategic Boxes

$$r_1 \sim G_1$$



$c_1$

The  
New York  
Times

$$r_2 \sim G_2$$



$c_1$



$$r_3 \sim G_3$$



$c_3$



$$r_4 \sim G_4$$



$c_4$



Search for a newsletter to  
subscribe to

# Pandora's Box with Strategic Boxes

$$r_1 \sim G_1$$



$c_1$

$$r_2 \sim G_2$$



$c_1$

$$r_3 \sim G_3$$



$c_3$

$$r_4 \sim G_4$$



$c_4$

## Competitive Information Design [DFHTX, SODA'23]

- Each box is a strategic agent
  - Maximize probability of being chosen
  - May signal partial information to increase their chance
- What is the equilibrium among boxes, assuming agent always follows with a best search?

multiple-leader-single-follower Stackelberg game

# Main Results

**Result 1 [Information Order in Pandora's Box].** Let  $U(G_i, G_{-i})$  denote agent's optimal utility in Pandora's Box. Then  $G_i$  is more informative than  $H$ , **if and only if**

$$U(G_i, G_{-i}) \geq U(H, G_{-i}), \quad \forall G_{-i}, \forall \{c_i\}_{i \in [n]}$$

$G_{-i}$  contains all boxes' reward distributions, excluding  $i$ 'th.

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**Result 2.** Fully characterizes symmetric equilibria in symmetric environments

- Equilibrium characterization reveals conceptual messages about transparency in Pandora's Box
  - More competition  $\rightarrow$  more transparency
  - Larger inspection cost  $\rightarrow$  more transparency
- Strictly generalize [Au/Kawai, GEB'20; Hwang et al. 2019], which study special case with 0 search cost.



# Open Directions

- Many decision-making/searching problems involve costly information acquisition
  - Very often, information providers are strategic
  - Examples: secretary problem, option trading, house selling, parking, etc.
- Many open problems:
  - **Immediate**: equilibrium in asymmetric environment (cost and rewards)?
  - **Generally**: Informational design in many other optimal stopping problems

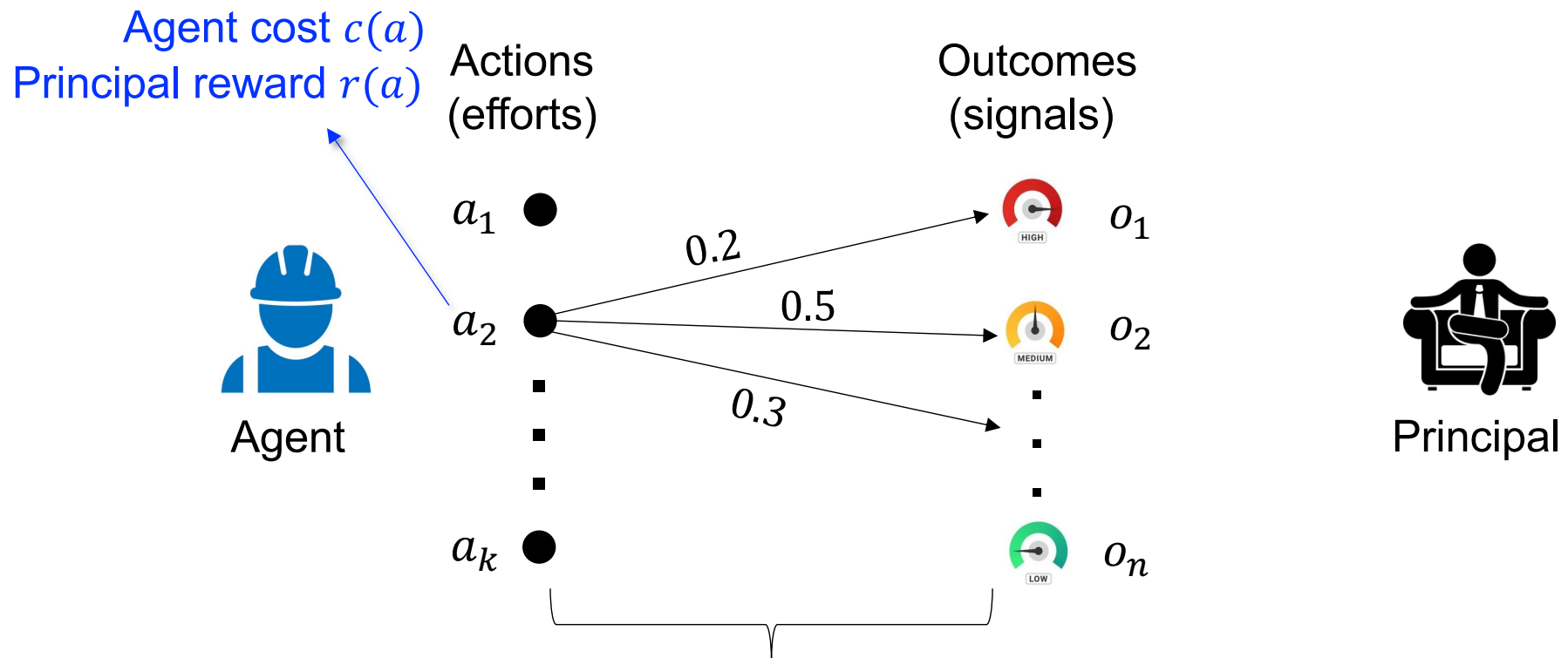
# Outline

- Info Design with Monetary Transfers – Pricing of Information
- Info Design in Optimal Stopping
- Info Design in Principal-Agent Problems
- Info Design without Commitment – Cheap Talk

# Standard Principal-Agent Setups



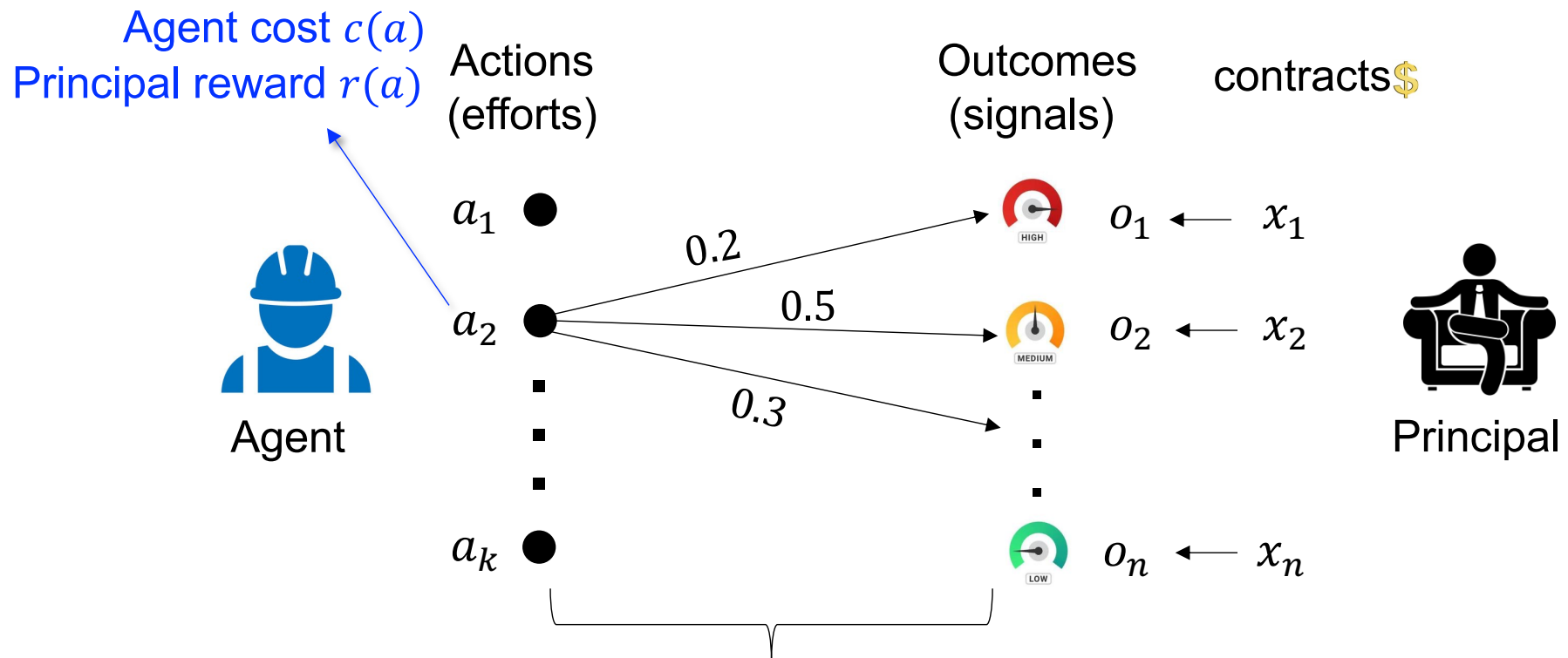
# Standard Principal-Agent Setups



A stochastic mapping that determines how much information the observed outcome carries about agent's underlying action

This is a **signaling scheme** (a.k.a., “monitoring technology”)

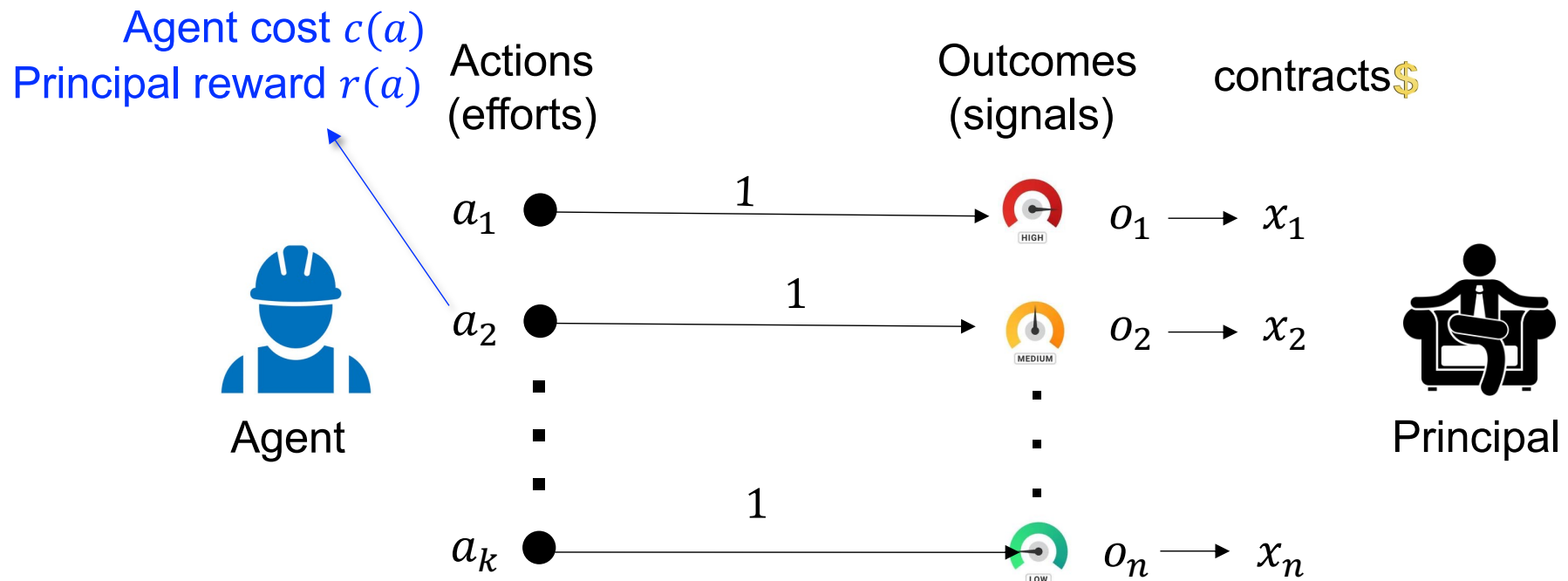
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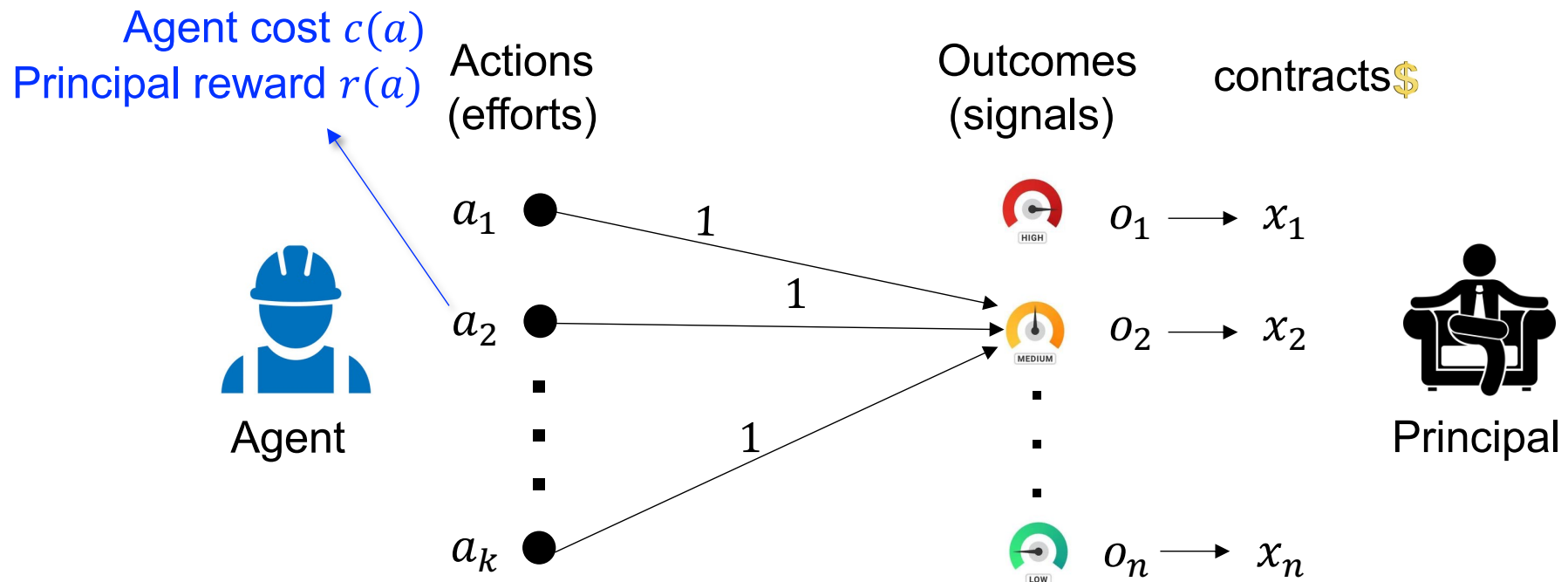
# Standard Principal-Agent Setups



Q: What happens if fully informative?

- Optimal contract sets  $x_i = \text{cost}(a_i)$
- Agent gets 0 surplus

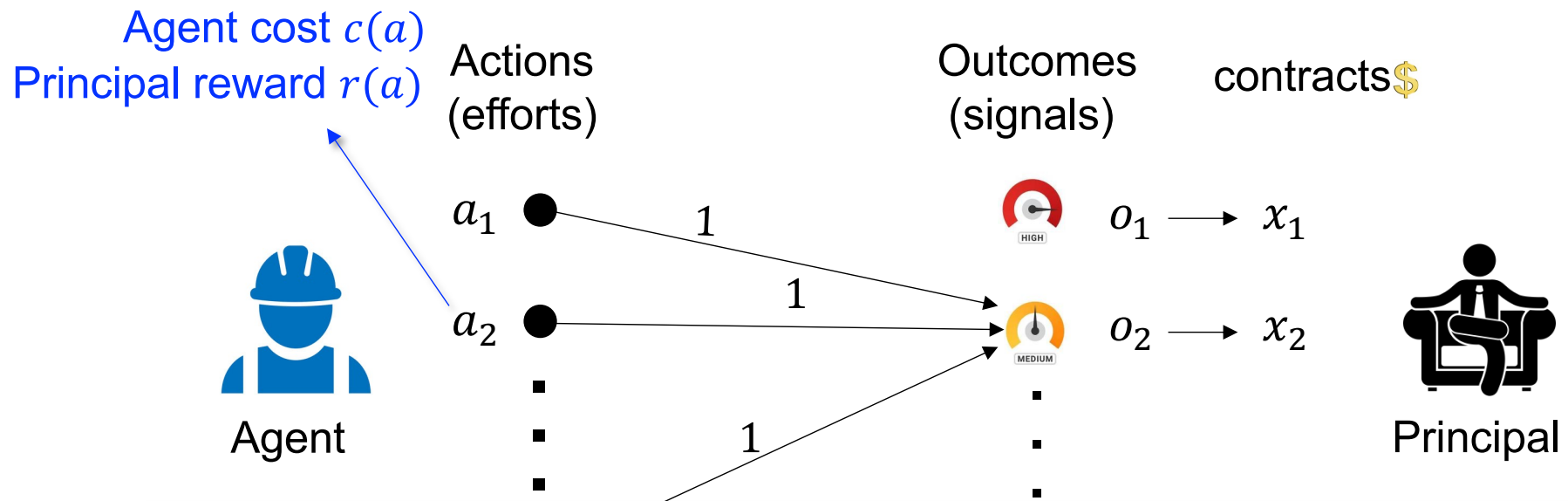
# Standard Principal-Agent Setups



**Q:** What about completely non-informative scheme?

- Agent will take least-cost action, due to indistinguishable outcomes
- Contract = least action cost
- Potentially inefficient social outcome

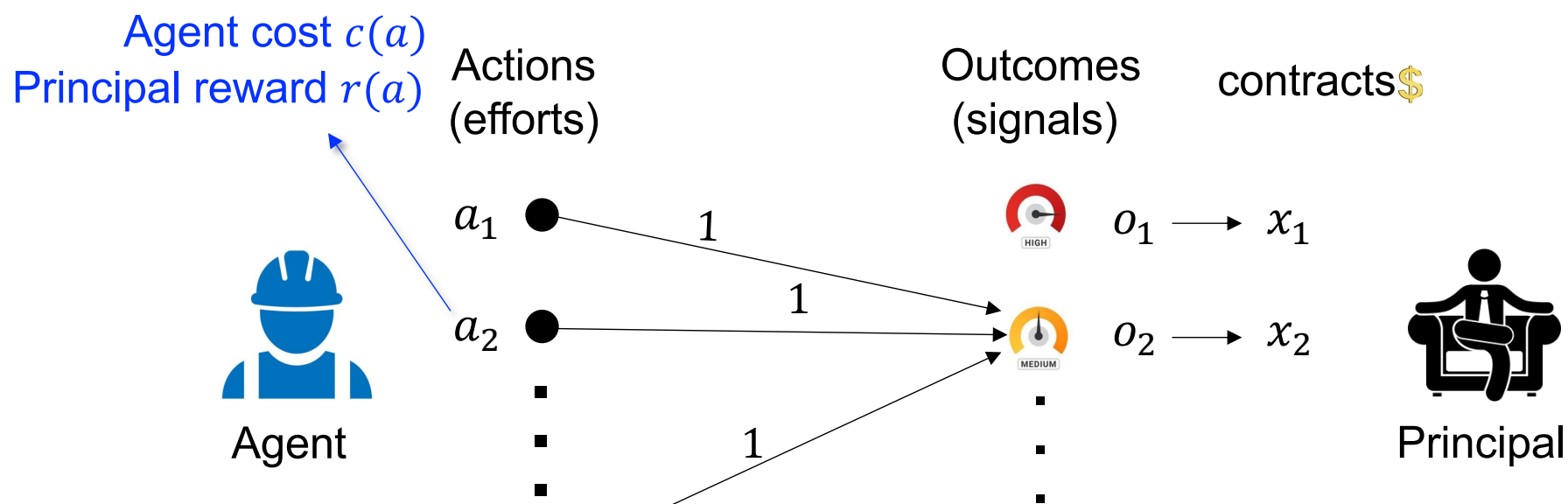
# Standard Principal-Agent Setups



**Lessons learned:** This information structure affects total welfare, as well as what fraction of the welfare each player can get



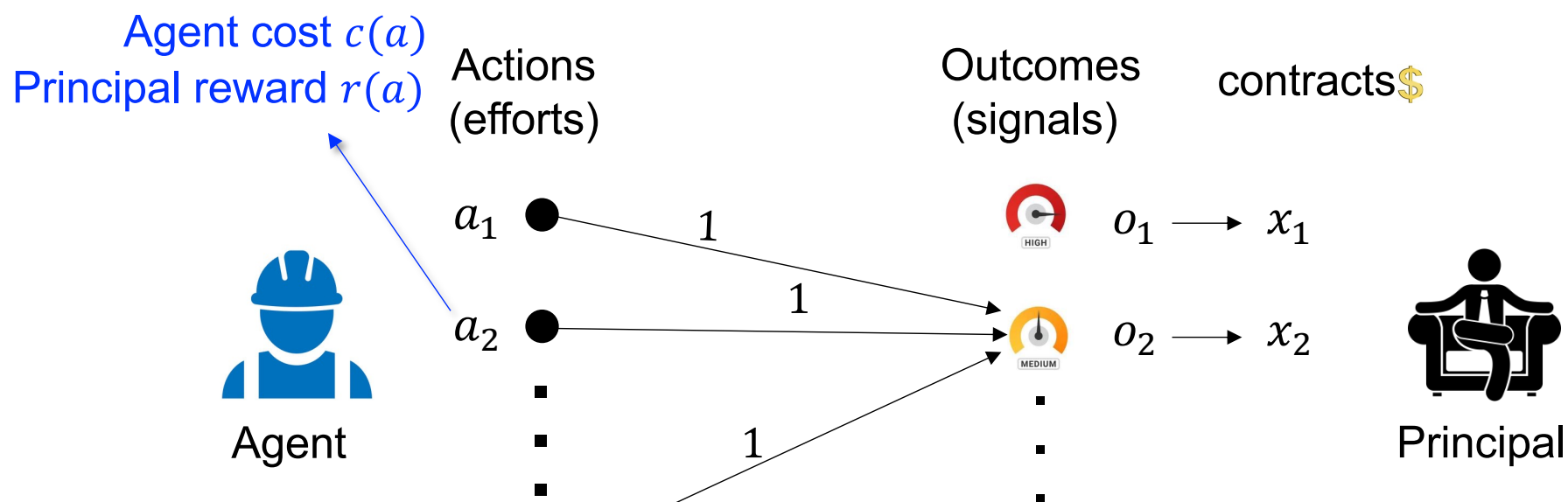
# Standard Principal-Agent Setups



**Lessons learned:** This information structure affects total welfare, as well as what fraction of the welfare each player can get

- Most previous works assume information structure is fixed exogenously
- In many applications, a planner/regulator can design it!
  - Company monitoring policy
  - Freelancing worker-task matching platforms (e.g., Upwork)

# Standard Principal-Agent Setups

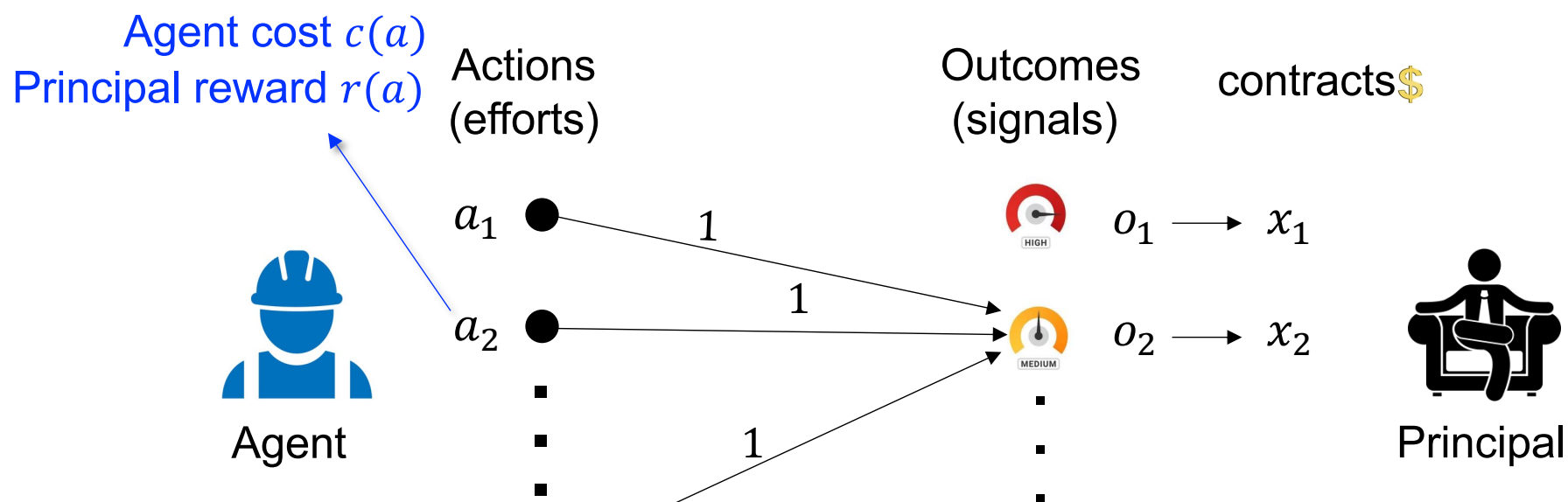


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**Q2:** optimize info structure for designer objective under constraints

# Standard Principal-Agent Setups



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# Standard Principal-Agent Setups

**Q1:** characterize how info structure affects social outcome [BTXZ'23]

- Similar in spirit to a seminal work by Bergemann/Brooks/Morris [AER'15] on “*The Limits of Price Discrimination*” (adverse selection vs moral hazard)

# Standard Principal-Agent Setups

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- Here, we can fully characterize what agent action and (principal, agent) utility pairs are inducible via information design
  - Can account for risk-neutral or risk-averse agents
  - Can account for some natural constraints on information structures
- Similar questions are studied in previous Econ literature, though in different models with different focuses
  - See more discussions in [BTXZ'23] and many references therein

# Standard Principal-Agent Setups

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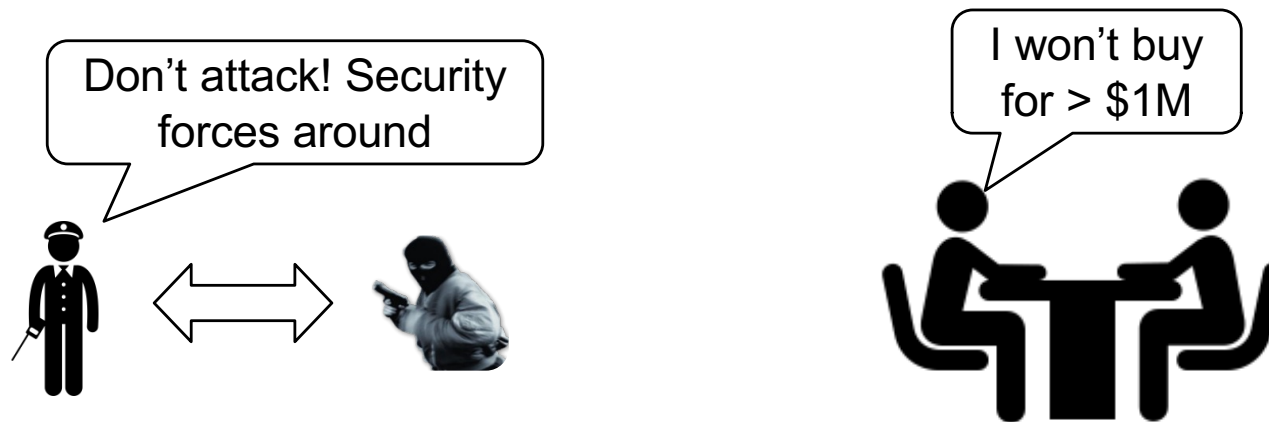
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- **Q2** about optimizing information structure is mostly open
  - For example, guarantee “fair” welfare share, or maximize weighted combination of principal and agent utilities
  - Account for design constraints on info structures

# Outline

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Though commitment is natural in many applications, it can be unrealistic in others (e.g., security/warship, bargaining)

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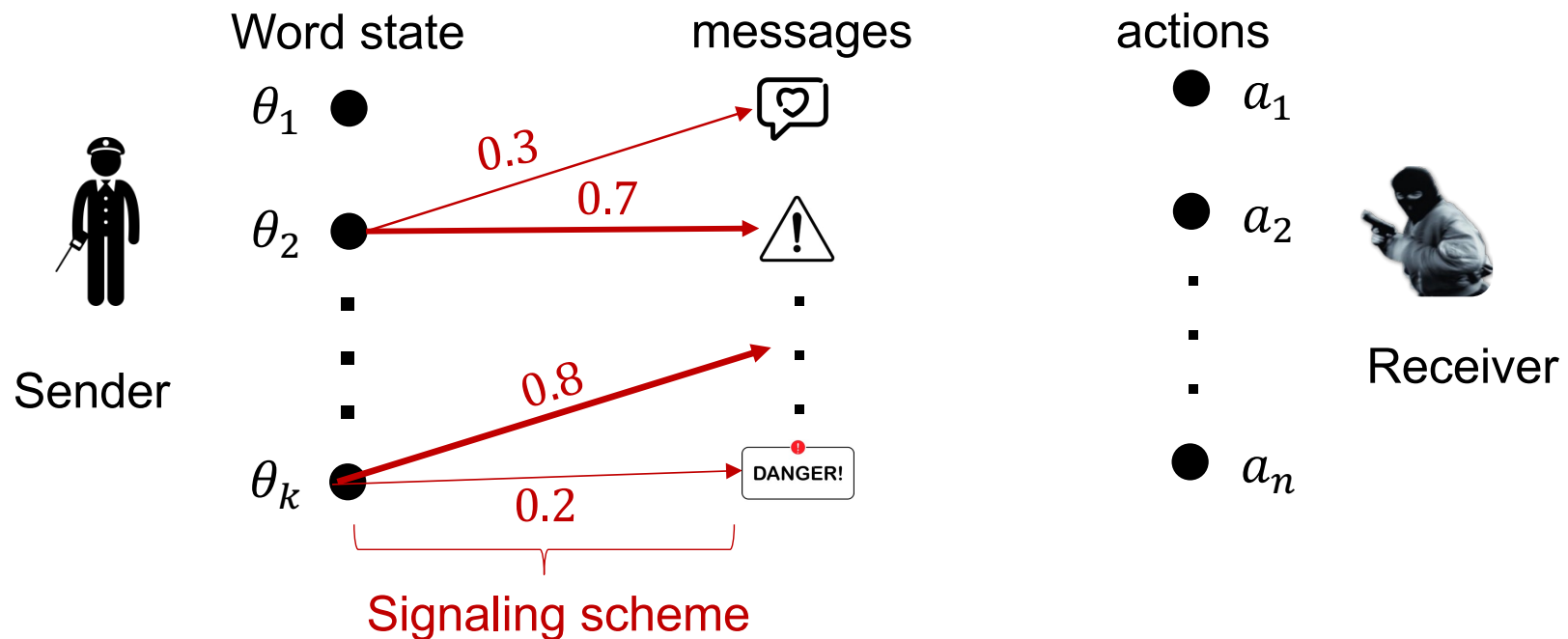
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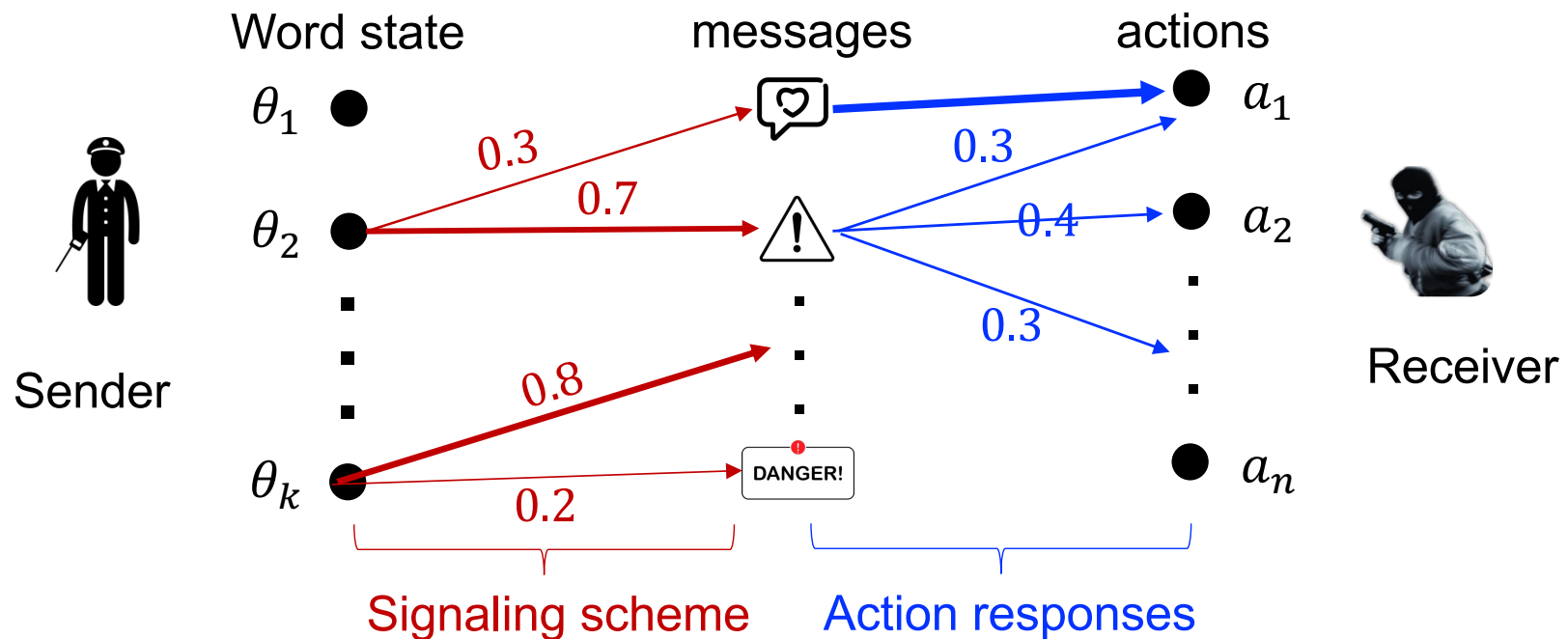
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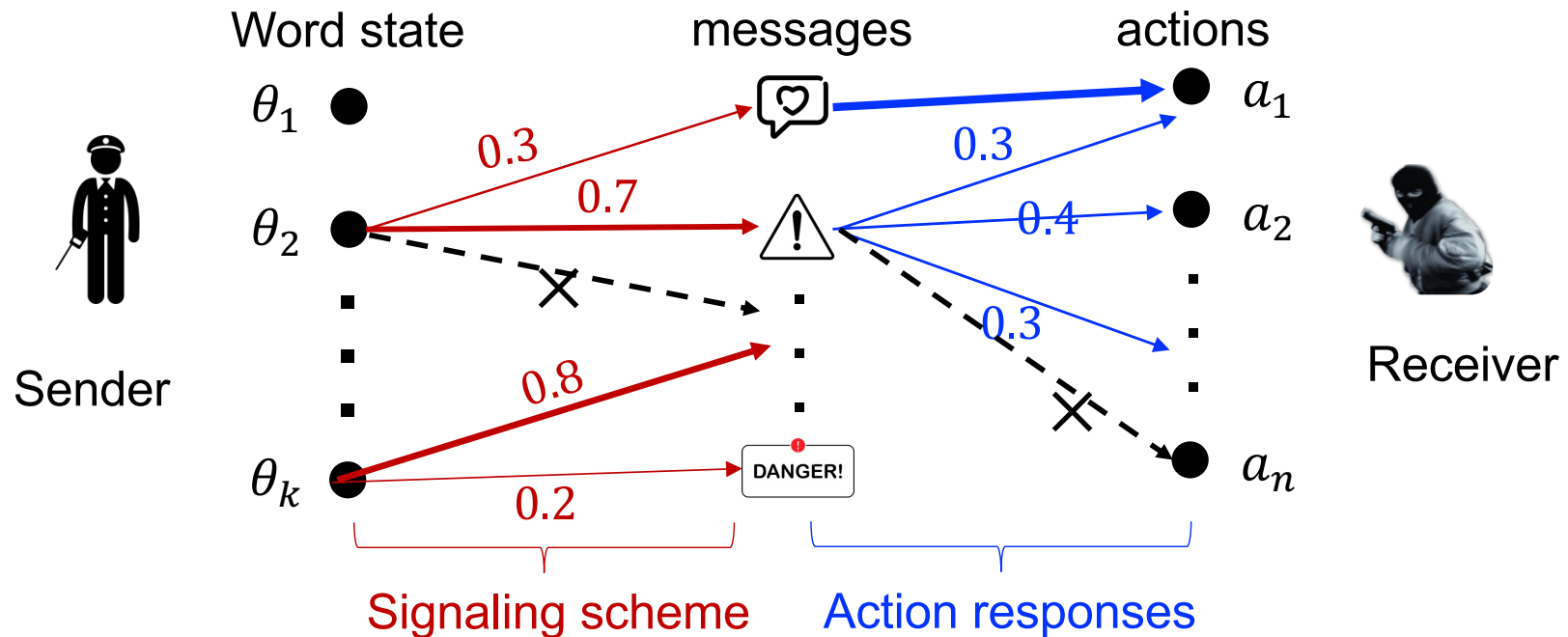
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- Cheap talk – information design without commitment [Crawford/Sobel'82]
- (signaling scheme, action response) forms a cheap talk equilibrium if no player wants to unilaterally deviate
  - Can mathematically formulate these as constraints on strategies

### Open Algorithmic Questions

1. Complexity of computing one (or the optimal) cheap talk equilibrium in discrete-state-discrete-action game?
2. Under what conditions can the cheap talk equilibrium be efficiently computed?
  - ❖ help to explain when cheap talk is easy, and when it is not

# Thank You

Questions?

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