Rethinking Online Content Ecosystems through the Lens of Computational Economics

A Tutorial Talk at Sigecom Winter 25 Meeting

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Content Recommendation System (RS)

- > An indispensable component of our life
- Crucial to success of generative Als (GenAls)







Classic Research Paradigm in RSs

System learning/optimization in static environments





But... Still Many Pressing Issues





More Issues Arise with AI-Generated Content (AIGC)





Why?

Pure Learning Overlooks Creators' and Users' Autonomy

- Creators respond to incentives
 - E.g., Youtubers create longer videos when they are rewarded by view duration [MC'23])
 - AIGC significantly reshapes creators' incentives
- Users has adaptive, often myopic and suboptimal behaviors
 - Shown by much behavioral study, also affirmed by our own experience





How the YouTube Algorithm Works in 2023: The Complete Guide. Stacey McLachlan, Paige Cooper (2023)











Remainder of this talk will survey recent works that

- Model incentives and agency in content ecosystems
- Study equilibria, incentive mechanisms, and impact of AIGC







Part I: Diagnosing and Optimizing Existing Content Ecosystems

Part II: How Does AIGC Transform Future Content Ecosystems





A Game with Three Types of Players



Recent Advances: Supply Side



Recent Advances: Consumption Side

Produce for

Less studied; research mostly focuses on improving recommendation efficiency via "behavior-aware" system learning

- [Kleinberg et al., MS'23] considers platform's learning of user preferences and argues that sub-optimality comes from human's irrational behaviors
- Yao et al., ICML'22] designs platform's algorithms to learn from explorative users



Recent Advances: Ecosystem Perspective



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Content creator's objective: (1) maximize traffic (i.e., attracted users), minus producing cost



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 $\mathbb{E}_{x \sim F} \left[\mathbb{I}(x \text{ visits creator 2}) \cdot (\sigma(s_2, x) + \epsilon_2) \right] - c_2(s_2)$ Rewards from platform $\sigma(s_2, x) + \epsilon_2$ = Creator 2's utility (= welfare) $s_2 \in S_2$ $\overline{v_s v_s}$ $\sigma(s_2, x)$ > Platform cares about system efficiency – i.e. total welfare $\Sigma_i U(\text{creator } i) + \Sigma_x \left[U(\text{user } x) \right]$

This modeling structure is the backbone of many previously mentioned works, though details could be different





The Inefficiency of Rewarding Only Traffic or Welfare

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- Can have large price of anarchy (though often smaller than 2) [Yao at el., ICML'23]
- In fact, if creator reward mechanism satisfies certain monotone properties, it can never be welfare-maximizing [Yao at el., NeurIPS'23]











Q: Can we design/optimize the reward values *R* to "steer"/incentivize creators' collective behaviors towards better total welfare?





[Yao et al.'23] develops a new mechanism that introduces more competition for congested topics, and achieves optimal welfare at equilibrium

Core idea: reward based on how much a creator is better than the next

- Mechanism is fully described by these functions
- Reward = area of







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Theorem (informal).

- 1. Previous mechanism always induces a *potential game* among creators;
- 2. There is a choice of $f_1, f_2, ..., f_n$ that make the potential function precisely the system's welfare function (\Rightarrow welfare is maximized at a pure Nash)
- A variant of this mechanism was tested on Instagram Reels, with results reported in [Yao et al, KDD'24]
 - A "separated world" with ~10 millions users/creators
 - A/B testing for 8 weeks







Real-world Experimental Results from A/B Test

| User Groups | 1-5 | 6-20 | 21-74 | 75 + | TOTAL |
|-------------------|--------|--------|--------|--------|--------|
| Like-Through-Rate | +0.43% | +1.40% | +0.75% | +1.36% | +1.13% |
| Impression | +2.64% | +0.62% | +1.42% | +0.11% | +0.76% |

Nice side effects

- \checkmark 3.7% increase in diversity of user impression
- ✓ Increased diversity of user consumption
 - 0.71 increase on average number of consumed topic per user

These improvements are significant even compared to launched methods







Part I: Diagnosing and Optimizing Existing Content Ecosystems

Part II: How Does AIGC Transform Future Content Ecosystems





Generative AI as a Forth Player Type



Interesting Recent Works; Huge Amount of Future Directions



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Interesting Recent Works; Huge Amount of Future Directions



Natural and Important Mechanism Design Questions



Natural and Important Mechanism Design Questions

Preference aligned generation and new monetarization mechanisms

- [Duetting et al., WWW'24] studies how to generate texts that aligned with a group of users' preferences, with advertising as one motivation
 - Follow-up refinements and variants [Dubey et al. KDD'24, Soumalia et al'24] and position papers [Feizi et al 2023]



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Mechanism Design for LLMs

Motivations

In many applications, different parties prefer different generations

Research Question:

How to allow different parties to influence an LLM's generation by incentivizing them to express preferences "truthfully"?





Application 1: Internet Advertising



Currently, advertisers bid to have fixed ad creatives placed in certain slots in the page.

1 answer 15 votes: My wife and I spent two weeks on Maui last month (June, 2019), so I can p...

Go Hawaii H

https://www.gohawaii.com > planning-your-trip > before...

Before You Travel to Hawaii



The first step to an enjoyable trip to Hawai'i is being well-informed about what to bring and how to prepare before your visit.

Pet Restrictions · What To Pack · Airport Security





Application 1: Internet Advertising



Sponsored

Fly to paradise with <u>Maui Airlines</u> and experience the magic of Hawaii at <u>Stingray Resort</u>. Stunning views, luxurious accommodations, and endless activities await. Book your dream vacation today and create unforgettable memories.



Ess

In the future, it could be a creative co-branding ads!

Q Quora https://www.quora.com > What-is-the-estimated-cost-fo...

What is the estimated cost for a vacation in Hawaii for two ...

A excursion in **Hawaii** for two people will likely cost round \$3000-\$5000 for airfare, motel, food, and sports for 5-7 days.

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Even co-branding pictures!

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The wish:

A way to auto-generate ad creative, which allows advertisers to express preferences and influence results via bids





Application 2: Enterprise LLMs



How to incentivize them to honestly express their preferences to be aggregated into final output?





Desired Properties We Want

- Avoid asking each agent (e.g., an advertiser) to report their value function or preferences over language outputs → unrealistic
 ✓ Use LLMs to encode each agent's preferences
- 2. Each agent should still be able to influence the output
 - Allow each agent use a single bid to influence outcome (bid captures their intent strength)
- Randomized token sampling → crucial for LLMs [Holtzman et al., 2019]
 ✓ True by design
- 4. Efficiency → cannot call LLMs too many times
 ✓ Each agent's LLM is called once
- 5. Technological compatibility → easy integration into current systems
 ✓ Our design is a lightweight layer over existing LLMs





A proposal:

The Token Auction Model





Each advertiser's preference over outputs is encoded by an LLM

• These LLMs are assumed publicly known (e.g., obtained via fine-tuning)







- >Auction runs when a prompt arrives
- >Each advertiser can influence output via a bid
 - One of the LLMs can be the organic output with a default bid





> Auction determines aggregated distribution $q(\mathbf{b}; \mathbf{p})$







>Auction determines aggregated distribution $q(\mathbf{b}; \mathbf{p})$ and payment $z_i(\mathbf{b}; \mathbf{p};)$





Repeat this process with the same bids but updated prefix





Core Designs under the Auction Protocol

Aggregated function $q(\mathbf{b}; \mathbf{p})$ + payment $z_i(\mathbf{b}; \mathbf{p};)$ for each *i*

Why not VCG?

- The auction did not elicit value functions from bidders
- We employ *indirect* mechanism design, with *robust* consideration of agent preferences





Incentive Design in Our Indirect Mechanisms

Reduce incentive design to aggregation design

Desired incentive properties

- 1. Higher pay \rightarrow robustly better distribution
- 2. Hold irrespective of others' bids

Aggregation function $q(\mathbf{b}; \mathbf{p})$ must be "monotone"

Proof employs Debreu's representation theorem





Incentive Design in Our Indirect Mechanisms



1. Training LLM based on combined data and KL-divergence loss Linear aggregation (monotone)

- 2. RLHF based on combined agent preferences
 - ---- Log-linear aggregation (not monotone)





Incentive Design in Our Indirect Mechanisms



A novel token sampling technique for monotone aggregation function that leads to natural "second-price" payment rule





Demonstration on Google's Bard LLM

- > Two advertisers
- Create their LLMs via prompting

You are an expert of writing texts that naturally combines two ads together. Your choice of words and sentences is full of artistic flair.

Write a one-sentence ad for _____.

- Agent A use: a flight to Hawaii using [Alpha Airlines].
- Agent B use: a vacation in Hawaii at the [Beta Resort].





Bard-Generated Texts ($\lambda = \frac{b_1}{b_1 + b_2}$)

| λ | Linear aggregation function $q_{\rm KL}$ | Log-linear aggregation function $ar{q}_{KL}$ | | | |
|------|--|---|--|--|--|
| 1 | Alpha Airlines: Your ticket to paradise. | | | | |
| 0.75 | Alpha Airlines: Fly to Hawaii and experience the beauty of the | Feel the magic of Hawaii with a flight on Alpha Airlines, now | | | |
| | islands with aloha. | offering 20% off all flights when you book with us today! | | | |
| | Beta Resorts: Stay at our resorts and enjoy the best of Hawaii. | | | | |
| 0.6 | Alpha Airlines flies you to Hawaii, where you can enjoy a week- | Experience the magic of Hawaii with a flight on Alpha Airlines, | | | |
| | long stay at the Beta resort for just \$1000. | now offering 20% off all flights when you book with us today! | | | |
| 0.55 | Alpha Airlines flies you to Hawaii, where you can enjoy a week- | Escape to the tropical paradise of Hawaii with [Alpha Airlines]! | | | |
| | long stay at the Beta resort . | | | | |
| 0.5 | Alpha Airlines flies you to Hawaii, where you can enjoy a beau- | Experience the magic of Hawaii with a stay at the luxurious [Beta | | | |
| | tiful sunset on the beach. Stay 3 nights and get the 4th free at the | Resort] and a refreshing flight on [Alpha Airlines]. | | | |
| | Beta Resort. | | | | |
| 0.45 | Fly Alpha Airlines to sunny Hawaii and enjoy the secluded | Experience the magic of Hawaii with a stay at the luxurious [Beta | | | |
| | beaches and private lagoons of the Royal Hawaiian Beta Resort. | Resort] and a special flight offer from [Alpha Airlines]. | | | |
| 0.4 | Fly Alpha Airlines to sunny Hawaii and enjoy the first-class | Experience the magic of Hawaii at the [Beta Resort], where you'll | | | |
| | treatment that awaits you at Beta Resort , all for one low price. | feel like you're in a tropical paradise. | | | |
| 0.25 | Experience the magic of Hawaii at the Beta Resort, where the | Experience the magic of Hawaii at the Beta Resort , where you'll | | | |
| | sun shines brighter and the waves crash louder $-$ book your stay | be pampered like royalty and surrounded by breathtaking beauty. | | | |
| | today with our exclusive 20% off discount! | | | | |
| 0 | Hawaii's Beta Resort: a paradise where the sun shines brighter, the waves sing sweeter, and the sand feels softer. | | | | |

- Linear aggregation function (monotone) does appear to more smoothly transit from favoring agent A to favoring agent B
- Log-linear aggregation tends to say less and repeat more





Other Works in EconCS Space

This talk is biased towards algorithmic studies of non-cooperative competitions and mechanism design

- Many recent works from economic/operational perspective
- GenAl for social choice [Fish et al., EC'24] and preference alignment [Conitzer et al. ICML'24]
- GenAl for peer prediction [Lu et al., EC'24]



Many Questions Remain to Be Understood/Solved

- Better and sustainable monetization of GenAI technology
- > Fair and more equitable creator compensations
- Escape echo chamber
- Preserve/increase content diversity
- Sustainable human-GenAl co-evolution

≻...

Incentives and agency are crucial to both learning algorithms and market mechanisms for resolving these pressing issues





Summary





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Thank You

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